



# **THEFT AVERT<sup>®</sup>**

## **Theft Claim Initiation Form**

**Complete the following information in order to initiate the claim process:**

Customer Name \_\_\_\_\_

Customer Address \_\_\_\_\_

Customer Phone # \_\_\_\_\_

Warranty #: \_\_\_\_\_ Vehicle Year, Make and Model \_\_\_\_\_

Vehicle Identification # (VIN) \_\_\_\_\_ Date of Theft \_\_\_\_\_

Date of Recovery (if applicable) \_\_\_\_\_ Alarm on vehicle?  Yes  No If Yes was alarm activated?  Yes  No

Number of keyless remotes \_\_\_\_\_ Number of sets of keys \_\_\_\_\_

What happened? \_\_\_\_\_

Who had permission to drive the vehicle? \_\_\_\_\_

Claims Submitted By: \_\_\_\_\_ Phone # \_\_\_\_\_

**To file a Theft claim, submit the following documents:**

1. Copy of the front and the back of the theft protection warranty
2. Copy of police report. Please make sure you send in the **actual report** and **not the incident form**, it must have the actual statement you gave police of what happened at time of incident and the case number
3. Copy of recovery report (if applicable)
4. Copy of primary insurance declarations page stating your comprehensive deductible.
5. Copy of insurance settlement check(s) or letter from your insurance company stating the amount of the final settlement and the date the check(s) issued. If both the lien holder and the customer received checks, we will need copies of both checks.
6. Copy of replacement vehicle contract (if applicable). This is the **finance agreement** for the purchase of your new vehicle.
7. Insurance Adjuster phone number, fax number and the insurance claim number

**Send documents to:**

<b>MAIL</b>	<b>FAX</b>	<b>EMAIL</b>
IAS 10800 Pecan Park Blvd., Suite 410 Austin, TX 78750	512 257 4777	claims@iasdirect.com

**IAS, Inc. reserves the right to investigate any claim.**

**Please call our Claims Department at 800 346 6469.  
We must collect more information for your theft claim.**

The status of all claims can be viewed online at [www.fasterclaims.com](http://www.fasterclaims.com). The customer and/or technician will need to enter the contract number and claim number to be able to view the status and/or see what is still needed in order to process the claim.